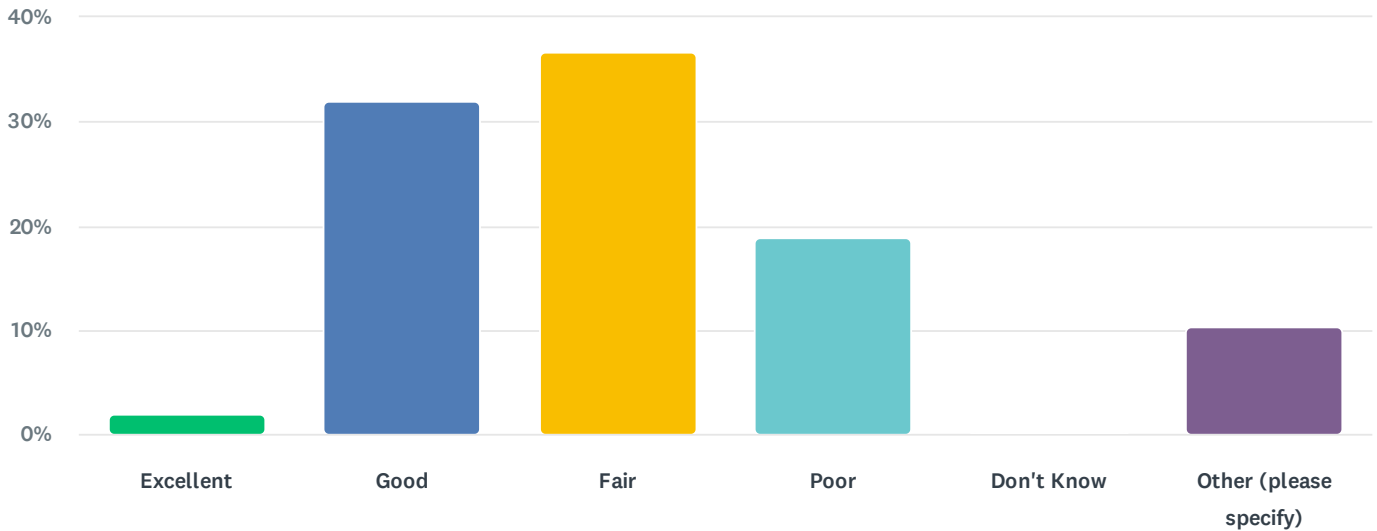


Q1 415 responses

### How would you rate the overall appearance of the City?



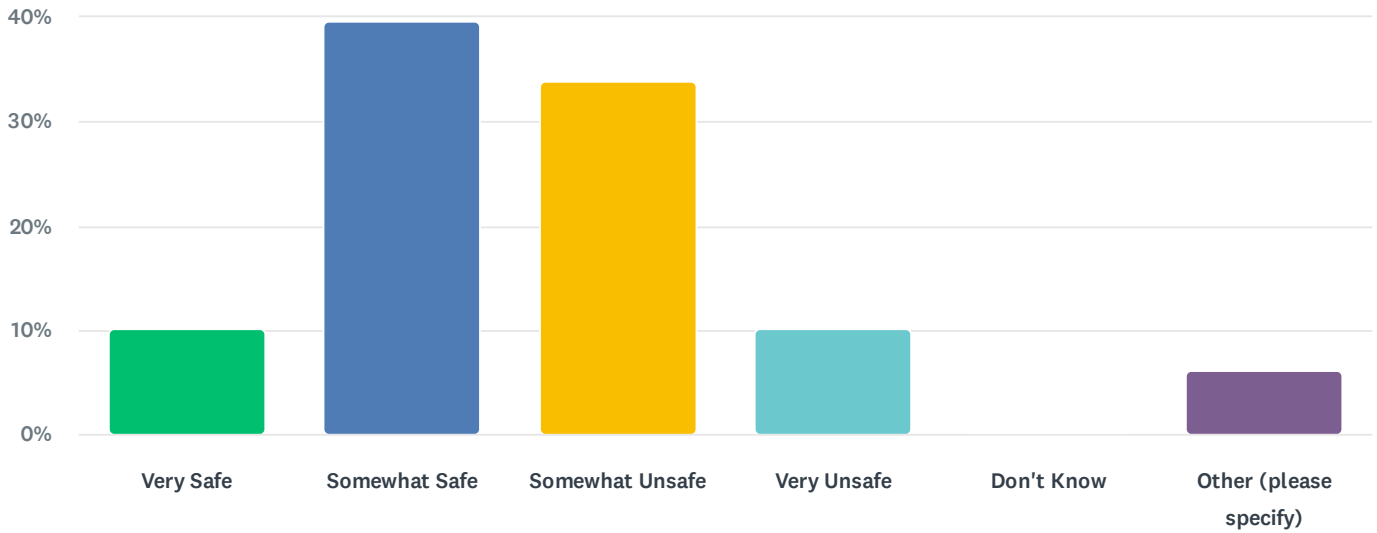
#	OTHER (PLEASE SPECIFY)	DATE
1	Properties full of junk! That shouldn't be allowed.	6/15/2026 6:00 PM
2	Austin is looking worn.	6/15/2026 4:48 PM
3	It depends on the part of the city that is under observation. Some areas look good, while others still look pretty run down (East side, some parks, plenty of empty storefronts, etc.)	6/15/2026 11:55 AM
4	City has ordinances but doesn't want to enforce them, from junk in yards to dogs & cats running loose around town.	6/15/2026 11:27 AM
5	Depends what neighborhood you are in. Downtown always looks nice. The NE looks pretty graffitied then driving numerous places houses and trash all over.	6/15/2026 9:19 AM
6	We live on 23 Ave. SW between 4 Street and 12 street. A lot of yards here have lots of junk. Looks terrible.	6/15/2026 9:00 AM
7	Too Many overgrown lawns, and the non stop of shoving projects up the taxpayers money.	6/15/2026 8:42 AM
8	Good overall but graffiti in areas. I know the solution isn't easy but it sure is an eye sore.	6/15/2026 8:33 AM
9	The hanging baskets are a refreshing welcome into the city.	6/8/2026 6:14 PM
10	Some areas look very nice, but others are full of graffiti and look run down and slummy	6/4/2026 5:00 PM
11	The city needs to more on top of mowing areas, weed walking side walks, very over grown in a lot of places over austin. The graffiti is also out of control. Maybe put some cameras up around town and parks to stop it.	5/31/2026 9:18 AM
12	Rental property owners do not care for the property they collect money but the properties often look like a slum.	5/30/2026 9:51 AM
13	The parks are kept up the flowers are beautiful. Now if we could just get people to keep their yards picked up!!	5/30/2026 7:19 AM
14	All the graffiti and everybody with long grass clear up past your knees	5/29/2026 7:02 PM
15	It has a decent appearance. I would like to see all of the graffiti cleaned up. That would make it even better!	5/29/2026 6:23 PM

## 2026 City of Austin Survey

16	long grass junk cars and spray paint everywhere	5/29/2026 5:56 PM
17	Depends on the area, some parts look very nice, other areas , many other areas look like slum area. You can't say overall, it's too large.	5/29/2026 5:54 PM
18	Other then a few spots in town, the town is turning into a slum.	5/29/2026 5:36 PM
19	Trees under power lines look horrible. Lots of unkept properties and empty buildings.	5/29/2026 4:59 PM
20	When having city events, mowing that affected area is necessary.	5/29/2026 3:50 PM
21	A lot of overgrown weeds in road medians and a lot of run down buildings.	5/29/2026 3:09 PM
22	Too much junk in yards!	5/29/2026 3:03 PM
23	Graffiti all over. Trashy homes with junk in the yard for months/years, including vehicles parked in the yard. Long grass/unkept yards	5/29/2026 2:35 PM
24	To much run down building and graffiti	5/29/2026 2:10 PM
25	Most areas look great, but appearance varies by neighborhoods. Downtown and main corridors are beautiful, but some side streets and alleys have overgrown weeds and litter that need attention. Increasing the frequency of trash pickup in high traffic parks needs to be addressed.	5/29/2026 2:08 PM
26	looks terrible, stop the graffiti.	5/29/2026 1:53 PM
27	So many areas that their yards are full of junk and a lot of them, don't mow their lawns	5/29/2026 1:44 PM
28	There are several city owned property's that are in shambles and overgrown.	5/29/2026 1:33 PM
29	Unkept city properties yet i can fined for a vehicle on my well kept property make it make sense	5/29/2026 1:24 PM
30	Some roads are in serious need of repair.	5/29/2026 1:07 PM
31	We need to create a thriving downtown, look at builders who want to create homes on the vacant lots within the neighborhoods, clean up the graffiti.	5/21/2026 2:53 PM
32	I appreciate the efforts being made to beautify the city by covering the electrical boxes. I hope they can find a way to collaborate with business owners on the east side to help clean up that area and encourage the return of businesses or even housing.	5/21/2026 2:27 PM
33	There are some really tattered neighborhoods, these need to get cleaned up.	5/18/2026 12:48 PM
34	Graffiti and poorly maintained homes and yards	5/9/2026 1:35 PM
35	POOR. Graffiti and empty buildings everywhere. Run down parking lots and businesses that are not taking care of their facilities.	5/9/2026 5:04 AM
36	the trash cans need to be out in parks early. garbage needs somewhere to go.	5/6/2026 9:43 AM
37	To much graffiti, to many houses with garbage all over.	5/6/2026 9:02 AM
38	It's all construction hard to get to the grocery store or most shopping stores from pretty much anywhere in town	5/5/2026 10:23 PM
39	Many areas getting run down. Graffiti. Run down homes	5/5/2026 6:59 PM
40	To many slum lords, properties with trash, broken down vehicles	5/5/2026 3:47 PM
41	Mostly okay but it could use work with all the graffiti and run down homes around Hornel/NE side of town.	5/5/2026 10:02 AM
42	Trash, many areas of dead grass, overgrown boulevards near schools, poor snow cleanup on school streets on school mornings and after school at pick up time.	5/5/2026 9:58 AM
43	Good in some areas, bad in others.	5/5/2026 8:58 AM

Q2 414 responses

### How would you describe your overall feeling of safety in the City?



#	OTHER (PLEASE SPECIFY)	DATE
1	Growing up in Austin as a kid I felt safe here not anymore and seems like everything has to be locked or cemented to the ground or someone will steal it.	6/15/2026 9:19 AM
2	Not safe like when I was young.	6/15/2026 9:00 AM
3	I could easily take a walk at any hour of the day in Austin, MN.	6/8/2026 6:14 PM
4	The driving in this town is out of control. Speeding not stopping at stop signs. Distracted driving.	5/30/2026 7:19 AM
5	Gang tags need to be addressed and a hard stance to remove members needs to happen	5/29/2026 7:01 PM
6	Too many drug addicts, gangbangers and illegal drivers. Not safe for kids to be out unattended. That's why we have the 2nd amendment items guess.	5/29/2026 5:36 PM
7	Not comfortable being anywhere in town at night. People are a danger, but loose aggressive dogs are a bigger problem than they should be.	5/29/2026 4:59 PM
8	Speeders, accidents, hit and runs, stolen vehicles on the ride. A child is in a medically induced coma as I write this.	5/29/2026 4:36 PM
9	I feel very safe but I've also lived in big cities. More street lighting would be beneficial	5/29/2026 3:09 PM
10	Police do a great job parents just need to do better with her kids	5/29/2026 2:22 PM
11	I have mixed feelings about this. Although I seldom face direct safety concerns, the noticeable increase in local property crime makes me feel wary. Growing up in Austin, I never felt uncertain walking at night, but as an adult, I now have my worries.	5/29/2026 2:08 PM
12	Pretty safe, if you don't mind being robbed at gunpoint.	5/29/2026 1:53 PM
13	Drug problems	5/29/2026 1:24 PM
14	People do not stop at stop signs. People speed through residential roads. Nothing is ever done to stop this. I watch cars speed through the stop sign by my house. Some attempt to slow down some just don't. This recent accident with the kid is no surprise since roads are never monitored appropriately	5/29/2026 1:07 PM
15	There is an issue with vandalism especially in the summer months. The City needs to look into	5/21/2026 2:53 PM

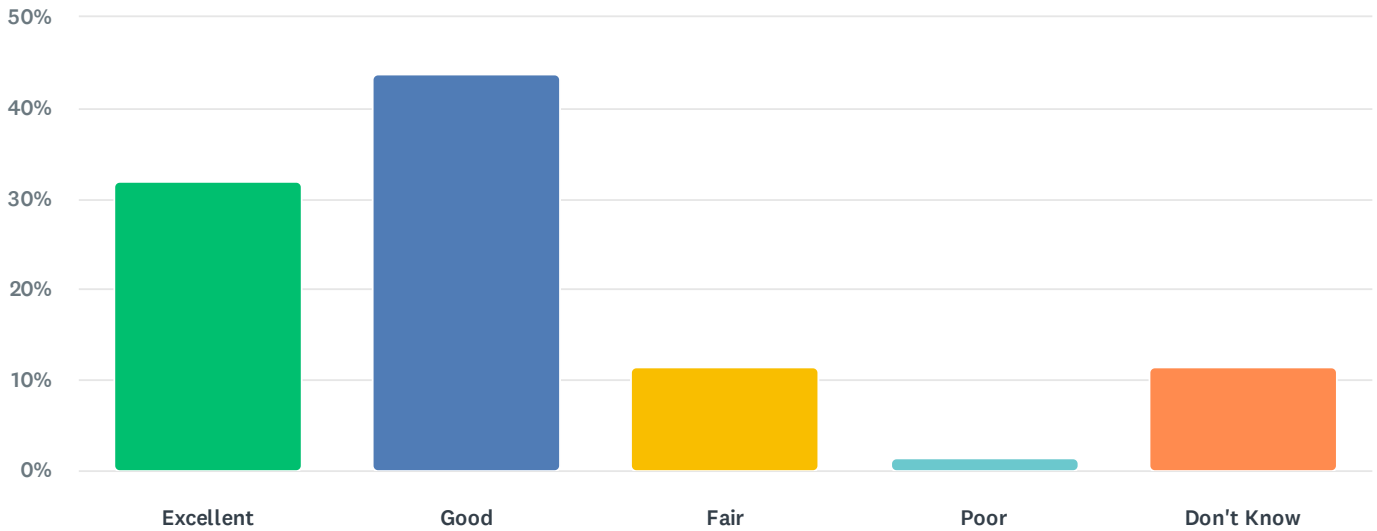
## 2026 City of Austin Survey

hiring more CSOs to help the Officers with patrolling parks, around the pool/library/YMCA, schools, and other areas of concern within the City.

16	I feel safe walking around. I do not have any issues within my neighborhood.	5/21/2026 2:27 PM
17	Some neighborhoods I would not want to walk through	5/9/2026 1:35 PM
18	Too many loud wannabe race cars speeding through town at dangerous speeds	5/8/2026 10:14 PM
19	NW Austin seems fine.	5/8/2026 12:00 PM
20	Alot of people out late at night walking, they get loud	5/6/2026 9:02 AM
21	Seems to be some safety issues in areas. Keep our home locked.	5/5/2026 6:59 PM
22	I usually feel very safe. The most unsafe I have felt in Austin was during Operation Metro Surge.	5/5/2026 2:04 PM
23	I feel safe downtown but not so much in some neighborhoods.	5/5/2026 2:02 PM
24	If we had a few more officers to really crack down on the graffiti and property damage and racing in town would be great.	5/5/2026 10:02 AM
25	Depends on what time of day, and what side of town. I don't go out after dark on the East side. Or by the high school. Or around Skinners.	5/5/2026 8:58 AM

Q3 413 responses

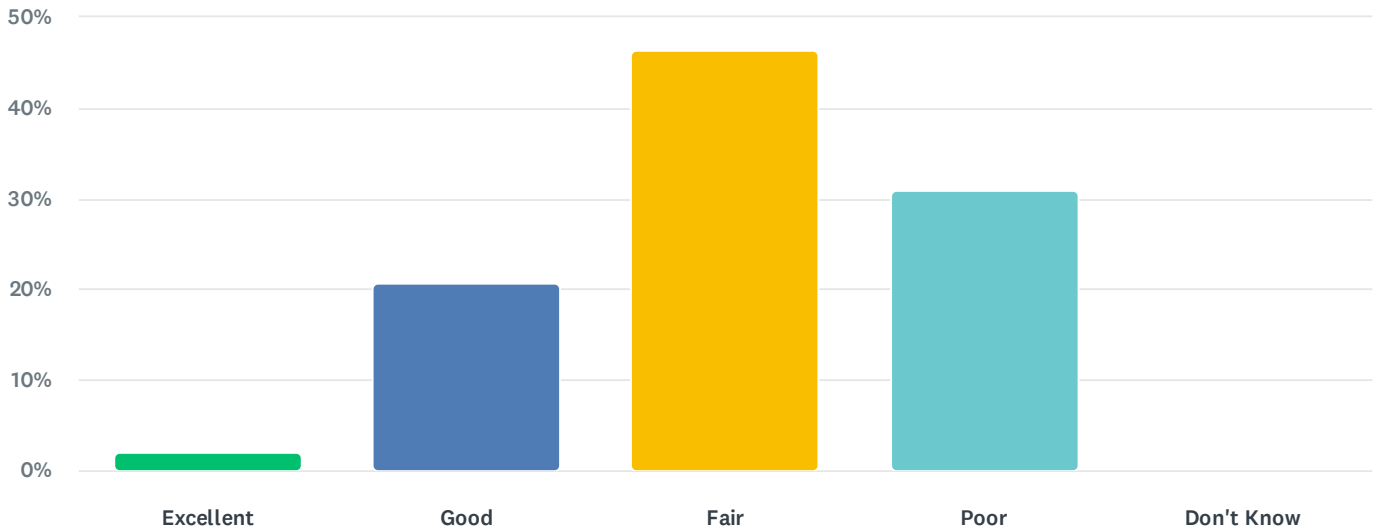
### How would you rate the overall quality of fire protection services in the City?



#	OTHER (PLEASE SPECIFY)	DATE
1	Why is it taking so long to get a new fire chief in place? It shouldn't be such a long process.	6/15/2026 11:27 AM
2	I called our fire chief with question Never called back!	6/15/2026 9:49 AM
3	I don't have any experieance with the fire protection services to form an opinion.	6/15/2026 9:19 AM
4	Always ready.	6/8/2026 6:14 PM
5	👍	5/29/2026 1:24 PM
6	I don't know enough on this topic to comment.	5/29/2026 1:07 PM
7	Unfortunately they are understaffed and they don't have the support they need.	5/21/2026 2:53 PM
8	Fire protection is good. We have a wonderful fire department staff that is very hardworking, but they are sorely understaffed. It's scary to think there are only two or three firefighters on shift at times. With a growing community, they need more staffing to ensure they are not overworked and adequately staffed.	5/21/2026 2:27 PM
9	Someone needs to access the services the department provides. It seems like they are providing services that the ambulance and police already provide. Stop duplication of services.	5/18/2026 12:48 PM
10	Seems like they arrive quickly. Work efficiently	5/5/2026 6:59 PM
11	Austin does just fine with the number of full-time firefighters we have. Add more part-time firefighters if you think you need more. The Chief leaving is a good thing.	5/5/2026 6:39 PM
12	If I follow city council meetings right, most shifts have 2 people on most times. I believe we need more than that with the amount of calls they have along with multiple calls at once.	5/5/2026 10:02 AM

Q4 410 responses

### How would you rate the overall condition of City streets?



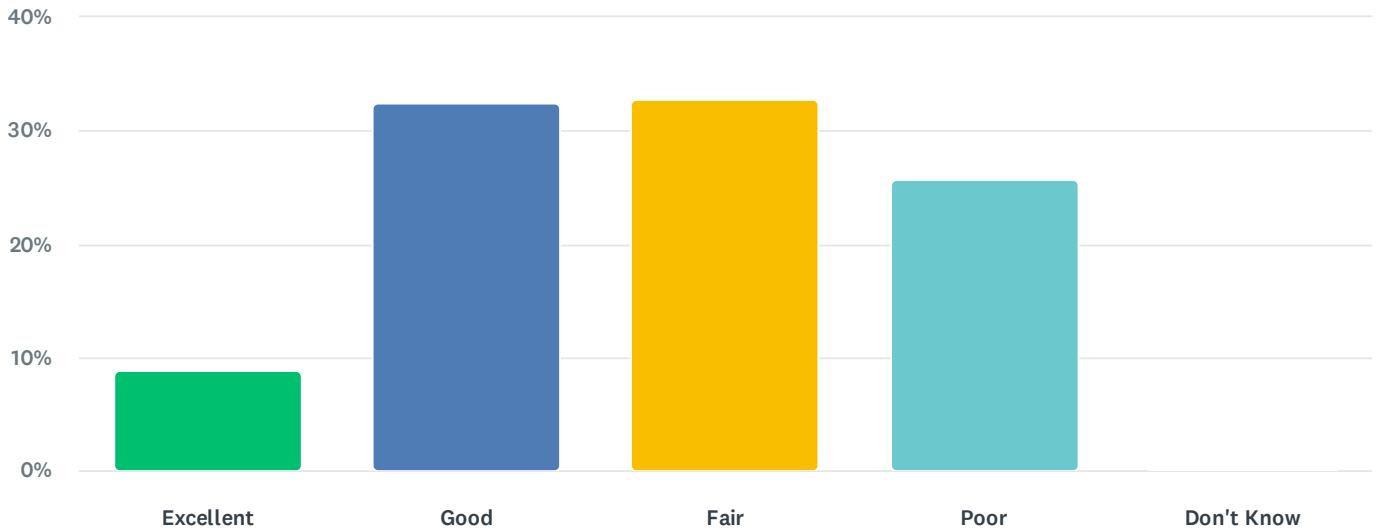
#	OTHER (PLEASE SPECIFY)	DATE
1	26 th street sw has been in need of repair for some time. You could lose a person in the potholes	6/15/2026 5:24 PM
2	Road construction plans are terrible that past few years. I don't even want to shop in town it's so hard to get anywhere.	6/15/2026 1:41 PM
3	There are some streets, such as 9th Ave SW that require maintenance.	6/15/2026 1:21 PM
4	When driving city streets, including some major ones(4th St SW), am finding myself having to swerve in own lane to avoid major potholes or recessed manhole covers. Spend the tax dollars on improving these roads and infrastructure so taxpayers are not putting good money after bad.	6/15/2026 12:53 PM
5	Roads are trash. Holes everywhere and rougher then crap	6/15/2026 11:21 AM
6	Whoever is main planner in traffic needs to be fired!! I'm 75 yrs old lived here 65 yes. NEVER has the traffic in this town been so bad! I live on Westside of i90 in mobile home park! Takes less time for me to travel to Albert Lea than maneuver the screwed up town if Austin!! I know the State has i35 but in town is on You! I'm shopping in AL!!	6/15/2026 9:49 AM
7	Pot holes and it really bugs me to no end to spend all that money and going over 4th street infront of freedom and the high school brand new road and has a huge hump in it now but hey maybe it will be deter all the speeders to slow down.	6/15/2026 9:19 AM
8	Again, going Oakland Ave, and narrowing it, is a complete disaster. No surveys were taken. You out and out lied!	6/15/2026 8:42 AM
9	Very well tended.	6/8/2026 6:14 PM
10	Lots of potholes. Many streets in need of lines painted back on. Especially on 14th street nw by the ankenys/mcdonalds & 4th st nw by worleins... when it rains, it's even worse !! To see lanes!!!	5/31/2026 5:28 PM
11	We dont understand why streets that didn't seem to need to fixed now are, but roads that desperately need help aren't getting it. Seems like only 'main' roads are kept up with	5/31/2026 9:18 AM
12	Mist streets are good. Too many big trucks 8th Ave ne around east side lake is bad. The pig trucks are ruining the road. They are too lazy to take the 12th st exit	5/30/2026 7:19 AM

## 2026 City of Austin Survey

13	Lots need repairs	5/29/2026 7:54 PM
14	Some streets are being redone consistently and side streets are ignored or horribly patched	5/29/2026 6:23 PM
15	there are potholes that will wipe a motorcycle out if hit	5/29/2026 5:56 PM
16	Large potholes on very common roads.	5/29/2026 4:59 PM
17	SE side in general is really bad, 7th and over by Woodson especially	5/29/2026 4:36 PM
18	Based on my street, which has several 18 wheel trucks delivering to St Marks.	5/29/2026 4:28 PM
19	Lots of potholes and madly mowed medians, but the new bridges look awesome	5/29/2026 3:09 PM
20	Some are decent, some are very poor, some are under construction.	5/29/2026 2:35 PM
21	Side streets are horrible	5/29/2026 2:22 PM
22	They have been on my street for like 3 weeks and leaving giant holes not filled with asphalt for 3 weeks	5/29/2026 2:10 PM
23	Although numerous enhancements have occurred in recent years, several residential and neighborhood streets still exhibit worn lane markings, cracked pavement, and potholes—particularly near the 14th St. Kwik Trip, along Second Ave SE, and 12th St. (close to the old church that was demolished). There are many proactive maintenance efforts planned, and we just hope they persist. We have a stunning new bridge on 4th St and are looking forward to the 14th St. bridge.	5/29/2026 2:08 PM
24	Too many construction going on at the same time. Feels rushed and unorganized	5/29/2026 1:26 PM
25	Maybe 3 good roads in the whole town	5/29/2026 1:24 PM
26	The Oakland Ave detour is filled with pothole ridden streets. Glad I have free lifetime alignment for my car at Firestone!	5/29/2026 1:15 PM
27	Mentioned above. Some roads need repair.	5/29/2026 1:07 PM
28	Way too much construction constantly	5/29/2026 12:41 PM
29	I have encountered the staff on the street department and they are friendly and helpful. I reported an issue with potholes in my neighborhood and they were fixed the next day.	5/21/2026 2:53 PM
30	The streets department does a good job at maintaining our roads. I have traveled to many other cities and their streets are in bad shape compared to ours. I feel they do a great job at watching for issues and keeping up with repairs.	5/21/2026 2:27 PM
31	Fix potholes. We don't always need to do big road construction projects. Take care of roads before they need to be redone.	5/18/2026 12:48 PM
32	I've learned how to dodge most of the potholes on my common routes, but overall it's pretty bad.	5/8/2026 10:14 PM
33	A lot of streets have fallen behind on maintenance.	5/8/2026 12:00 PM
34	Potholes but that's Minnesota	5/7/2026 3:33 PM
35	A lot of pot holes. Too much stuff started all at once.	5/6/2026 9:02 AM
36	Most are good condition. Corner bumpouts remove parking and make it difficult for semis. Busses. Seen many near accidents	5/5/2026 6:59 PM
37	The City is wasting our money on their so called improvements to Oakwood Avenue. I think they are out of touch with what the CITIZENS want.	5/5/2026 2:24 PM
38	Southgate neighborhood streets need repair among many other areas.	5/5/2026 9:58 AM
39	Many roads need work.	5/5/2026 8:58 AM

Q5 409 responses

### How would you rate the overall quality of snowplowing on City streets?



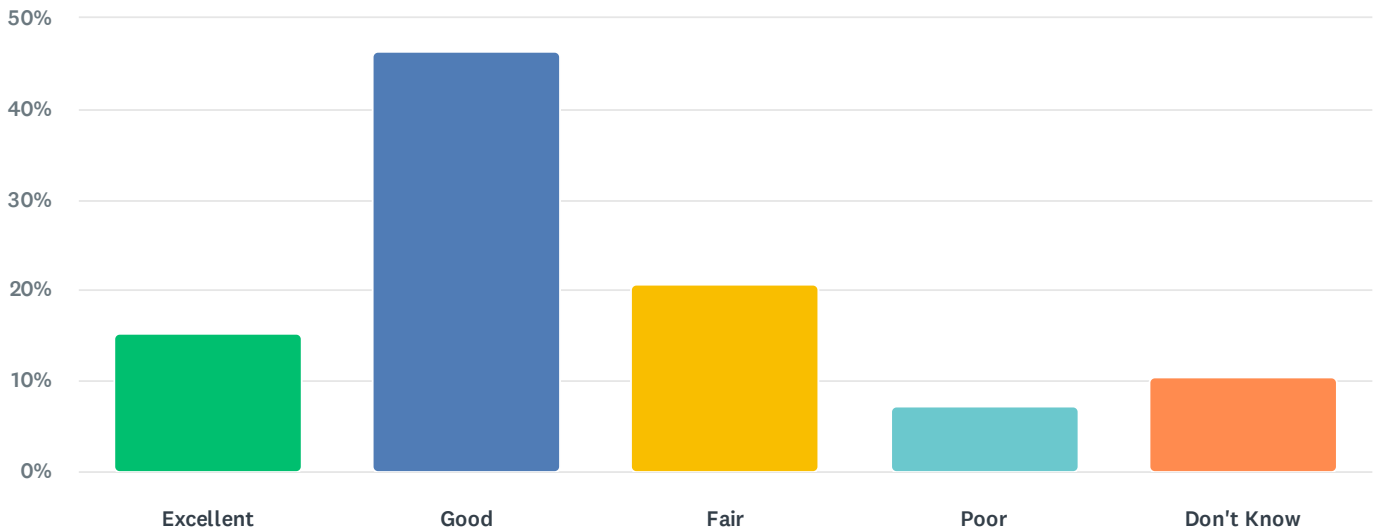
#	OTHER (PLEASE SPECIFY)	DATE
1	Need to enforce one side of street parking so snow plows can do what they need to.	6/15/2026 6:09 PM
2	We need to figure out a way to not plow the driveways in so bad. Other cities have figured it out	6/15/2026 3:16 PM
3	They do not plow curb to curb like they used to.	6/15/2026 1:41 PM
4	Sometimes some streets get very icy.	6/15/2026 1:21 PM
5	It would be better to get the vehicles off the streets before plowing during a snow event. Other cities can do this, why can't Austin?	6/15/2026 11:27 AM
6	Snowplowing is horrible The whole idea of just dumping sand everywhere and filling are catch basins when it's 3" or less of snow is just stupid. Million dollars worth of snow plow equipment but let's leave it in the shed.	6/15/2026 10:58 AM
7	Every year I have to call to go over where they can put snow.	6/15/2026 9:49 AM
8	They do their job-snowplowing.	6/15/2026 9:19 AM
9	Its idiotic to plow one inch of snow!!!!	6/15/2026 9:01 AM
10	If it snows on a weekend plows may or may not go out, even if there's been just a couple snow events that season. By the time Monday rolls around there's no point in sending the plows out, the snows all packed & frozen down to the street.	6/15/2026 8:56 AM
11	Always was bad since the 1960's. Should learn how they do it in Green Bay, WI. Roads are salted and plowed within hours of snowstorms.	6/15/2026 8:50 AM
12	Notorious for not keeping the streets clear. Other cities streets are nice and clear of snow. Not Austin	6/15/2026 8:42 AM
13	In several areas they are 3-5 feet from the curb. And downtown with the addition of the black plastic poles, terrible.	6/15/2026 8:33 AM
14	I have never had an issue with the snow in Austin, MN.	6/8/2026 6:14 PM
15	Seems like again the county doesn't worry about the side roads vs the main busy roads. Sometimes it takes a day before we even see a plow.	5/31/2026 9:18 AM

## 2026 City of Austin Survey

16	It would be nice if the city used some of our taxes dollars to retrofit the plows with a driveway blocker so when we finish snowblowing we dont turn around and get plowed in 10 minutes later. That stuff packs down so hard its difficult for us older generations to remove so we could simply pull out of our driveways with our cars.	5/30/2026 2:05 PM
17	They use too much sand salt. I live on a dead end street no reason for all the sand and salt. It just ends up in the lake.	5/30/2026 7:19 AM
18	When they leave slush to harden into nearly concrete ruts...it's hard on cars	5/30/2026 12:47 AM
19	Never come out and plow just throw salt down	5/29/2026 7:54 PM
20	Main roads are fantastic, side streets are horrendous	5/29/2026 6:23 PM
21	tow tow tow many streets by end of winter of barely wide for two cars	5/29/2026 5:56 PM
22	I have to fix my yard every spring even though I place markers out.	5/29/2026 5:36 PM
23	Why have me park on one side of the street just to plow me in there also	5/29/2026 4:52 PM
24	Snow is halfway removed then it freezes and causes a rough driving.	5/29/2026 3:50 PM
25	Some areas leave a lot of snow piled up on street making it hard to walk	5/29/2026 3:09 PM
26	Several cars parked in the streets causing the plows to go around leaving a pile and narrowing already narrow roads.	5/29/2026 2:35 PM
27	In general, I believe the city does a commendable job of ensuring our streets are safe during the winter months. The main plowing routes are cleared promptly, but the residential side streets are frequently neglected, resulting in less smooth driving conditions. Increasing the amount of sanding at intersections would be beneficial.	5/29/2026 2:08 PM
28	Awful, when it starts to melt they need to plow to get the slush off the streets, simply because it re-freezes and has giant roots. They need to plow the roads more than 1 time while it snows. Just awful at plowing.	5/29/2026 1:56 PM
29	You guys have plows???? I thought it was just the absurdly loud road graders that drive around at 3 am.	5/29/2026 1:53 PM
30	Could be MUCH better	5/29/2026 1:24 PM
31	The city needs even/odd parking. When my neighbors won't move their cars it's hard to get the streets clear.	5/21/2026 2:53 PM
32	It would be better if we had even-odd parking. I was disappointed to hear that the council was not in favor of this decision. There are many other communities where this is enforced, and it does not affect the residents. It saves time and clears streets more efficiently. I hope they revisit this in the future.	5/21/2026 2:27 PM
33	The only people who think the snowplowing here is anything less than excellent has never lived anywhere else.	5/9/2026 7:24 AM
34	Everybody complains about this, but we live in Minnesota.	5/6/2026 1:07 PM
35	sometimes the intersections at stop signs could use more work. they got built up with ice this winter and were dangerous at some spots.	5/6/2026 9:43 AM
36	The streets need to be cleared more often. Build up on corners should be cleared. Especially near hydrants and near schools. I do appreciate the sanding that is done.	5/5/2026 9:31 PM
37	Austin needs to get plows up sooner and more often.	5/5/2026 8:27 PM
38	They seem to be efficient and do a good job. Too bad they have to go around so many cars	5/5/2026 6:59 PM
39	Seems to have changed in recent years.	5/5/2026 6:39 PM
40	It would be great if there were a way to remove snow without piling huge, heavy mounds at the end of driveways/sidewalks.	5/5/2026 2:04 PM

Q6 412 responses

### How would you rate the dependability and overall quality of City sanitary sewer services?



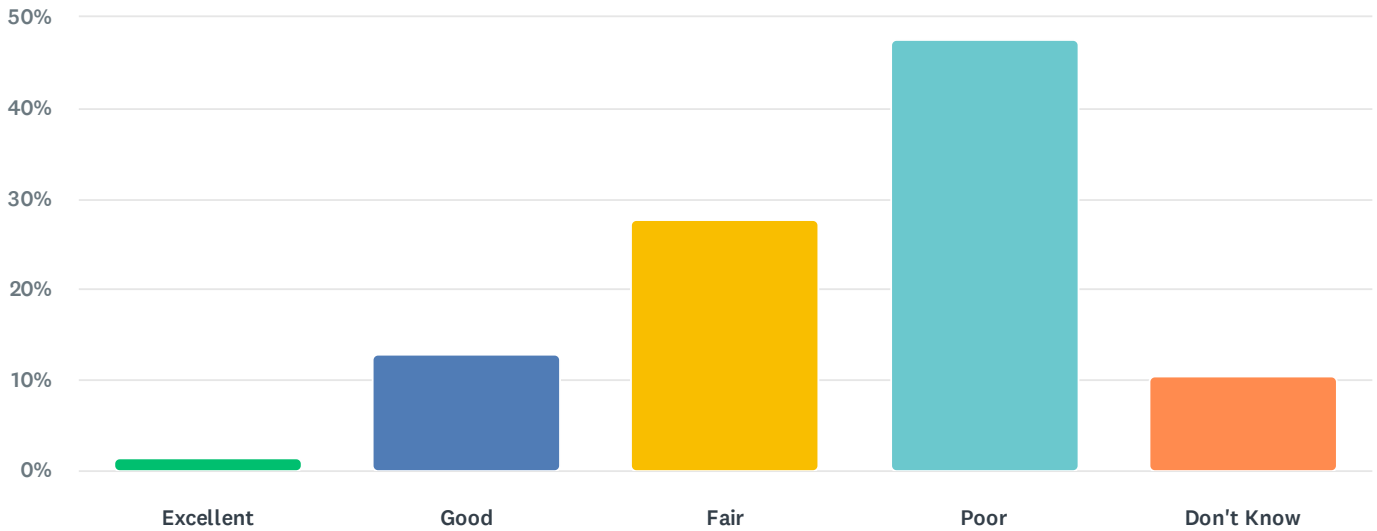
#	OTHER (PLEASE SPECIFY)	DATE
1	Have concerns about sewage during flooding events	6/15/2026 1:16 PM
2	Although placing the blame on the homeowner to replace a sewer line before transferring a deed is unlawful. This is a civil issue at best between buyer and sellers and the Pojt of Sale ordinance needs to be repealed. It is a poor way to generate revenue and get your systems running more efficiently.	6/15/2026 12:53 PM
3	My toilets, upper and lower level, become fountains when they are doing some jobs. The best part is the no warning.	6/15/2026 11:35 AM
4	As far as I know it's fine.	6/15/2026 9:19 AM
5	Very reliable sewers.	6/8/2026 6:14 PM
6	Horrible	5/29/2026 8:53 PM
7	My toilet flushes. That's all I really care about.	5/29/2026 4:59 PM
8	Constantly hearing complaints about our sewers backing up for austin residents.	5/29/2026 4:36 PM
9	At least in my area. However the utility bill aspect is ridiculous. Fees are too high.	5/29/2026 4:28 PM
10	The sewer ordinance was actually crazyyyyyyy	5/29/2026 3:09 PM
11	Is our water safe to drink???	5/29/2026 1:56 PM
12	Well.... My water comes out brown about 50% of the time.... is that good???	5/29/2026 1:53 PM
13	I have had several sewer issues (one backing up in my basement) and a main break in the same year, after my basement was rehabed that were on the cities side.	5/29/2026 1:33 PM
14	Mine gets clogged at the city main but nothing gets fixed	5/29/2026 1:24 PM
15	It's going where it suppose to go.	5/21/2026 2:53 PM
16	Glad we are building a new facility for the future.	5/21/2026 2:27 PM

## 2026 City of Austin Survey

17	I flush and it goes away. What more do we want?	5/6/2026 1:07 PM
18	We haven't run into any problems. Been here for over 60 years	5/5/2026 6:59 PM
19	The City has gone over board with their decision on private septic systems.	5/5/2026 2:24 PM
20	I always see the sewer truck out and multiple other city maintenance workers out in the day.	5/5/2026 10:02 AM

Q7 412 responses

### How would you rate the fiscal management and health?



#	OTHER (PLEASE SPECIFY)	DATE
1	You need to can the finance director and do not go back to Dankert. Red flags all over. Get a new auditor too, somebody is hiding something. Open your eyes Council. People please vote these people out of office!!	6/15/2026 8:54 PM
2	There appears to be little regard for the business and homeowners ability to absorb the constant escalating city budget. There is a saturation point that I think has been passed where people are choosing to live and develop elsewhere.	6/15/2026 4:48 PM
3	Not sure were to find the city budget on the city website	6/15/2026 1:16 PM
4	Not transparent and data driven. Based on expensive policy of the old boys club	6/15/2026 12:16 PM
5	I used to think Austin had a pretty low cost of living and felt lucky to live here. However rising taxes have made me start to question whether that is still true. It costs significant money to run a city government and public schools, I understand. And its people who are the most expensive part of that work. But my income hasn't risen at the same rate as my taxes. I see people in the higher levels of local government making 6+ figures to work in the same city I do while the residents have to do without the necessary new hires for law enforcement and fire protection. At what point does the city's income support the budget in a meaningful way?	6/15/2026 11:55 AM
6	Seems to be very poor since Dankert left. New person doesn't seem to know her stuff and doesn't seem motivated to learn.	6/15/2026 11:27 AM
7	Very poorly managed!!	6/15/2026 10:41 AM
8	I think this town spends more money on keeping downtown looking beautiful and prioritizing things like a pickle ball court than anything else.	6/15/2026 9:19 AM
9	There's a spending problem with our city council, not a revenue problem. If you spend more than you bring in and the budget continuously increases much higher than inflation, then you have a spending problem.	6/15/2026 8:56 AM
10	Too Many officials think they have the power, so just shut up and listen to them.	6/15/2026 8:42 AM
11	I think better accounting transparency is needed.	6/8/2026 6:14 PM
12	If fucking awful was an option, I would choose that. Moved here from Bentonville , AR. What mistake I ever made!!!!!!	5/31/2026 7:34 AM

## 2026 City of Austin Survey

13	Why are property taxes so high?!	5/30/2026 9:51 AM
14	Real estate tax increases to high	5/29/2026 8:26 PM
15	tax and spend	5/29/2026 5:56 PM
16	Quit raising property taxes like it's a free cash cow, learn how to budget on what's need not needed like main street flowers and the intersection corner protectors.	5/29/2026 5:36 PM
17	Property Taxes are way too high	5/29/2026 5:24 PM
18	The priorities on what we spend our money on as a city is out of line and need a change in leadership	5/29/2026 3:50 PM
19	Buying wants instead of needs when people already can't afford their homes is not okay.	5/29/2026 3:50 PM
20	Please stop raising our taxes, we are drowning	5/29/2026 3:09 PM
21	Money management is poor. Tax payers don't know where the money goes. Mower county public health does a good job.	5/29/2026 2:35 PM
22	This is a significant issue for the residents of Austin, especially with property tax increases that have doubled. I believe there are some issues with budget transparency, and these tax hikes have truly become a heavy burden! It's time for fresh perspectives on our council, and I'm thrilled that it's election year. New faces and ideas can lead to clear and effective decisions that might have been overlooked by others. I'm looking forward to a new city administrator and potentially the addition of two new board members!	5/29/2026 2:08 PM
23	Spending money on pickleball courts instead of things to help our community and raising taxes constantly for staff salaries and things most of the community was against	5/29/2026 2:03 PM
24	I've seen better spending habits from a toddler.	5/29/2026 1:53 PM
25	Pickle ball courts? A dome we keep replacing? Parks that get vandalized within days of completion? In reasonable tax hikes year over year.	5/29/2026 1:40 PM
26	Also could be better	5/29/2026 1:24 PM
27	We need a city manager who is more worried about rising property taxes and not his own raise. Property tax increase this year was ridiculous.	5/29/2026 1:15 PM
28	Don't know enough to comment.	5/29/2026 1:07 PM
29	I truly want to know who decided it was a brilliant idea to invest millions of dollars into a... dome that is a complete eyesore and would never see any return on investment. The way this town makes decisions fiscally is borderline concerning.	5/29/2026 12:43 PM
30	Tax increases every year and a lack of fiscal responsibility. The city can't afford it. The residents can't afford it. And this place isn't growing	5/29/2026 12:35 PM
31	The absence of Mr. Dankert will take a toll on the city and for the city administrator to ignore this and not allow him to come and train the new financial director will come to surface. The increase of wages for human resources director should have been given to the human resources generalist. Ever since she has come to the city there has been a breath of fresh air and person to hear your concerns. I hope with the exit of the city administrator there will be true change and accountability at the top level as council has been working with multiple employee engagement groups to achieve this but has yet to do so.	5/21/2026 2:53 PM
32	You must invest money to enhance services; cutting the budget reduces services for citizens. Our schools, community, and offerings cannot grow without investing in them.	5/21/2026 2:27 PM
33	If there was an answer worse than poor that is what the majority of residents would choose. We need change and we need it now.	5/18/2026 3:34 PM
34	Seems like there are budget reserves more than are necessary. City should use those funds to help with projects.	5/18/2026 12:48 PM
35	Invest more.	5/14/2026 8:56 PM
36	The city has a revenue problem, and leadership has decided that the only possible solution is cuts to programs and staff. Identifying revenue streams that provide stability for the city are	5/14/2026 2:54 PM

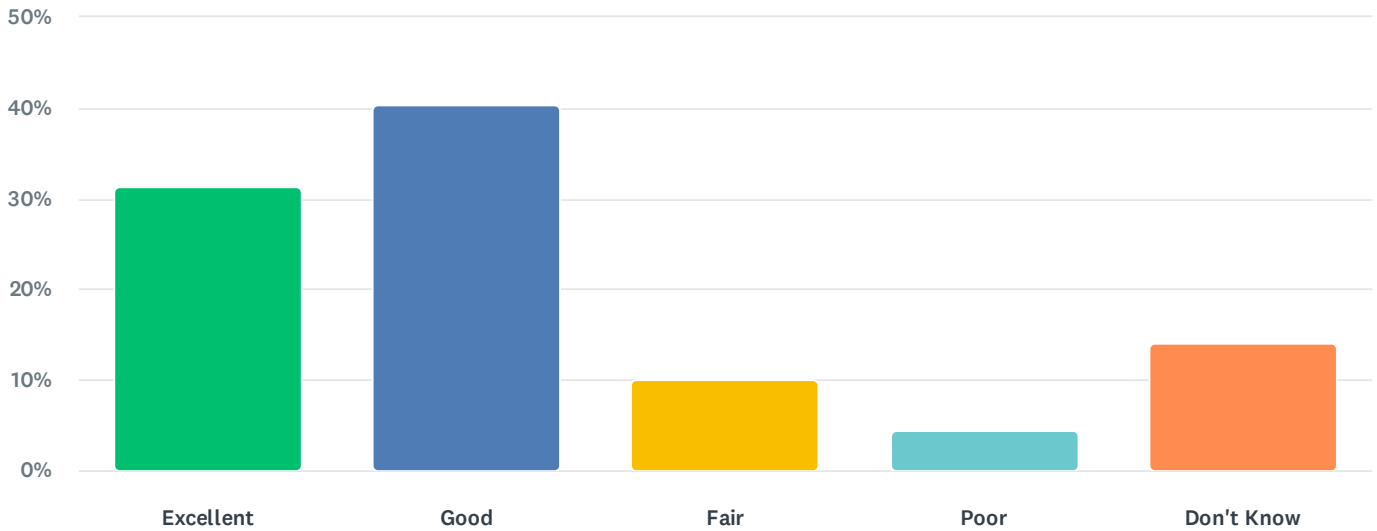
## 2026 City of Austin Survey

essential. Whether that be private business partner ships, city owned businesses or alternative taxing methods.

37	It's unclear why the City is paying a new finance director that isn't doing her job. Considering the painstaking measures taken to balance the city budget last year, it's more than wasteful to be spending additional taxpayer money just to get the audit done when that is part of the finance director's job responsibilities. It is also my understanding that she isn't investing the city's cash, resulting in a loss of investment income for the city. The city should be ashamed for hiring such an inept individual and for wasting taxpayer dollars on her salary, paying for additional help to get her work done, and the likely long list of problems she is creating for the city due to her lack of finance knowledge and skills.	5/13/2026 8:13 AM
38	Not hearing good things about current City Administration	5/9/2026 1:35 PM
39	There are questions... HOWEVER, what the city does do poorly is educate constituents on how their tax dollars are spent. Perhaps city admin doesn't think that is their job-but they cling to this reality at their own peril. I'm happy to see we are getting new City Administrator-maybe they will be a better communicator-the city needs that in the worst of ways.	5/9/2026 7:24 AM
40	Council needs to keep administration on task. The good news is the administrator will be gone.	5/8/2026 12:00 PM
41	Property taxes are too high	5/7/2026 5:41 AM
42	I understand that the financial work is not being kept up and the audit can't proceed because nothing is ready. That's a 180 degree change from prior years. Did you make a bad hire?	5/6/2026 1:20 PM
43	It was excellent until Dankert left. Now I hear from multiple sources that it is in shambles.	5/6/2026 1:07 PM
44	I have been here almost 3 years. It seems like there is a fee for everything.	5/6/2026 9:02 AM
45	Very poor, definitely should be an option here. Over taxing citizens, driving small businesses out of town, but making sure city employees get 20% raises. Citizens have to cut things just to survive, but not the city. They just keep adding new taxes and fees.	5/5/2026 7:55 PM
46	Taxes seem high. Not too sure about the new sewer thing for sale of houses	5/5/2026 6:59 PM
47	Be realistic in your 2027 budget request/tax levy. This starting at an inflated 30%, when there wasn't an intention to be close to this. Hopefully with Dankert gone, the false and secret hiding of money will go away.	5/5/2026 6:39 PM
48	Very poor should be an option here. The city is crushing it's residents and businesses with unneeded taxes and fees. If we can't afford to live in Austin, where do we go?	5/5/2026 5:06 PM
49	Looking forward to election time and replacing our current so called leaders.	5/5/2026 2:24 PM
50	I don't think that all voices are taken into consideration when funding decisions are made. The transition to the new finance director has been a little challenging for local boards.	5/5/2026 2:04 PM
51	Taxes continue to rise but services that benefit the majority of the city do not increase. Projects get approval for services or projects that a majority of the community do not want.	5/5/2026 1:35 PM
52	You gave in to people whining about taxes, who also whine about the town going downhill without considering why.	5/5/2026 9:33 AM
53	Needs vs. wants seem to have been an issue more recently at the expense of the taxpayers.	5/5/2026 9:19 AM
54	Maybe don't buy things we don't NEED right now. A white water rapids will not bring tourism to Austin.	5/5/2026 8:58 AM

Q8 412 responses

### How would you rate the quality of the City library programs and facilities?



#	OTHER (PLEASE SPECIFY)	DATE
1	Why do they close so often? They say it's staffing levels, but any time you go in there they are over staffed. I know someone who works there and besides the occasional scheduled shifts - they set their own hours. Who is allowed to do this?	6/15/2026 8:54 PM
2	Need to stop advertising lgbtq in public places especially where children are.	6/15/2026 3:43 PM
3	The library is one of Austin's main assets. They provide so many services free to charge. Education is always going to be important. We can't expect a city to survive and create new functional members of society if education and access to public library services is in question.	6/15/2026 11:55 AM
4	I try to stay away from the homeless people.	6/15/2026 10:41 AM
5	Always been a nice place and building. I don't really utilize it but know many people that do.	6/15/2026 9:19 AM
6	Excellent.	6/8/2026 6:14 PM
7	Some of the programs don't need to be targeted towards children	5/29/2026 7:54 PM
8	Shorter hours than they should be.	5/29/2026 4:59 PM
9	Love the library! Wish they had more funding to support their staff	5/29/2026 3:09 PM
10	Woke theory is strong. I won't bring my kids to listen to drag people ect speak. The few times I've been there computers seem to have the same kids at them.	5/29/2026 2:35 PM
11	Lame	5/29/2026 1:24 PM
12	Love the library.	5/29/2026 1:07 PM
13	Why would you do drag queen story hours? Totally inappropriate	5/29/2026 12:41 PM
14	I value the services offered at the library and am thankful they are provided to us.	5/21/2026 2:53 PM
15	I appreciate all the services the library has to offer. Many communities do not have the programming that we have available at our library.	5/21/2026 2:27 PM
16	The library is a community asset. It needs to be open to the public when they need it most, not when the employees want to work. Someone needs to do an assessment of services, how the library is staffed has changed over the years. We do not need more employees, how we deliver	5/18/2026 12:48 PM

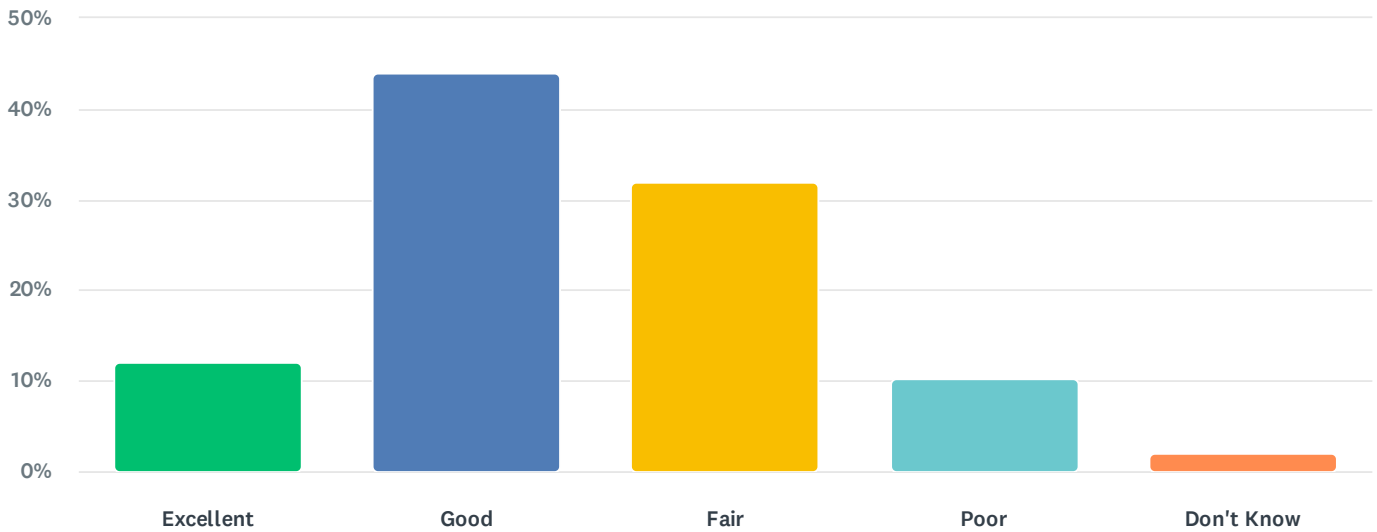
## 2026 City of Austin Survey

services needs to be reviewed. We do not need multiple people sitting at the front desk. Someone other than a librarian can sit at the 'information desk' and answer questions.

17	Seems like we have taken a step backwards when we eliminated self check out	5/9/2026 1:35 PM
18	The best library! What a treasure.	5/7/2026 3:33 PM
19	They need to stop inviting all the transvestites to come and indoctrinate our children. They don't cut all funding.	5/6/2026 9:38 PM
20	They need to be able to be open more often, without hiring over paid staff. How do other library's do it? Having two or three people sitting at the 'information' desk is not necessary. Hire more library assistants at lower rates. Be smart and look at new ways of staffing.	5/5/2026 6:39 PM

Q9 410 responses

**How would you rate the overall quality of City recreational programs and facilities (e.g., parks, trails, park facilities, etc.)?**



#	OTHER (PLEASE SPECIFY)	DATE
1	Todd Park softball fields need so many upgrades.	6/16/2026 7:22 AM
2	Needing some major upgrades...	6/15/2026 11:24 PM
3	Need to figure out a way to display when a pavillion is rented or not. Somehow stop juvenilles from damaging new parks.	6/15/2026 6:20 PM
4	Softball fields at Todd park have been neglected for years. The batting cages are terrible. I know some work was done this year but they should never be allowed to get that bad.	6/15/2026 6:09 PM
5	There are some parks that have been vandalized. Maybe having cameras could help.	6/15/2026 1:21 PM
6	Dog park's care seems to be an after thought	6/15/2026 1:16 PM
7	Need a new pool!	6/15/2026 11:41 AM
8	Not the city's fault that there is a huge amount of vandalism	6/15/2026 11:35 AM
9	Terrible to try to get a hold of anyone in Park & Rec. Have to leave a message with another office & it takes days for Park & Rec to call back. This is not ok. They seem to be always short staffed.	6/15/2026 11:27 AM
10	The worst I've ever seen. Gets worse every year. Need to clean it up. This is what brings young families to Town!!! Austin is missing the boat!!! Open your eyes Austin!! Families are running out of town for theses communities!!!	6/15/2026 10:41 AM
11	I have noticed the parks look much cleaner this year than in the past. People are lazy though and it doesnt seem like enough garbage cans around the parks.	6/15/2026 9:19 AM
12	Needs more garbage cans on trails. Other cities have easy access to dispose of garbage. Our trails and path do not and garbage accumulates. Also I don't want to carry my dog poop two miles and it's required to be picked up.	6/15/2026 9:14 AM
13	Need more trees replanted to replace the ones that died	6/15/2026 8:50 AM
14	The Y is a perfect example of of not committing to what the project was about.	6/15/2026 8:42 AM

## 2026 City of Austin Survey

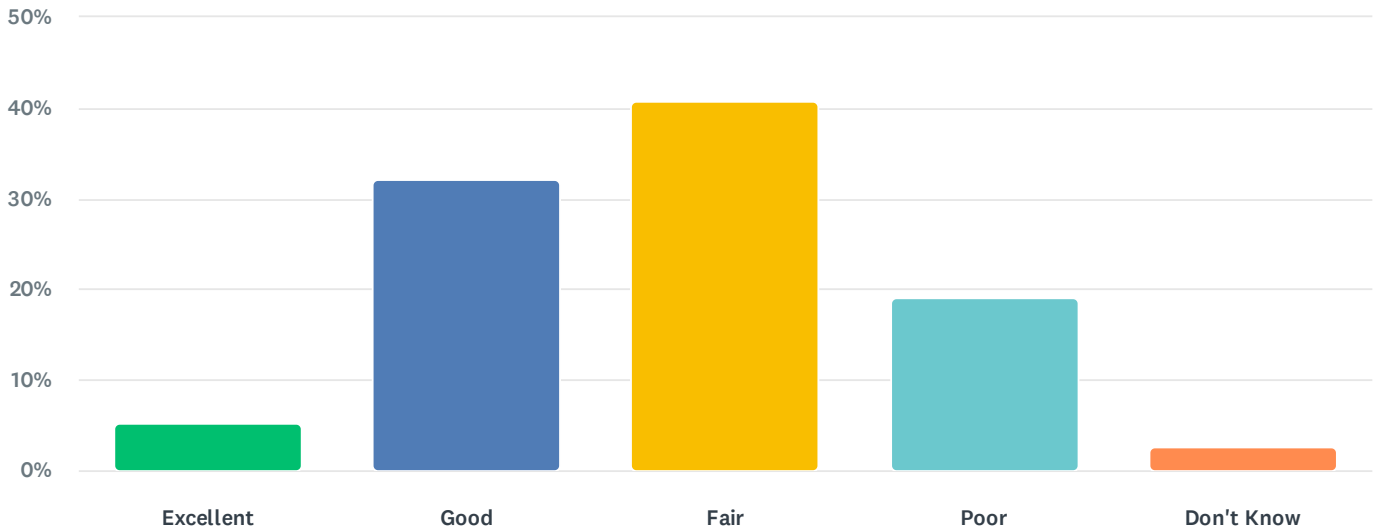
15	Very well taken care of.	6/8/2026 6:14 PM
16	Flatter and less bumpier grounds would be much appreciated	6/2/2026 5:00 PM
17	Needs to be maintained better.	5/31/2026 4:29 PM
18	I think that every park in town should be looked at and up kept. Mowing and so forth. The park by my house doesn't get that. And I also believe there should be cameras up at parks to keep them safe and not getting vandalized. Lile the new park at Todd. The children or adults do this stuff in town really need to be held accountable in some way.	5/31/2026 9:18 AM
19	The sand volleyball sand is very rough and covered with weeds. I would love to see them revived. The new parks look great!	5/30/2026 8:55 PM
20	The city is definitely doing better at putting quality parks in for youngsters but fail drastically at holding people juveniles and adults alike accountable for vandalism and destruction of our parks and facilities. Servailance cameras would deter some and the ones caught need atleast 60 days in jail but as of right now it's just a slap on the wrist which creates repeat offenders.	5/30/2026 2:05 PM
21	Always being vandalized	5/30/2026 8:38 AM
22	Would love to see east side lake cleaned up. It would be so great if people could use it more	5/30/2026 7:19 AM
23	The maintenance, quality, and appearance is the softball diamonds are subpar. We used to have one of the nicest, best maintained complexes in the state. Now the fences and dugouts have over grown weeds, the fields are uneven and bumpy. Unfortunate. Tournaments used to be huge out there in the summer.	5/29/2026 9:20 PM
24	Always nasty	5/29/2026 8:53 PM
25	No more parks the save the cost to maintain there are enough	5/29/2026 8:26 PM
26	Even with trash cans at the park ppl litter like crazy	5/29/2026 8:01 PM
27	Parks need more Maintenance mowing ice needs to be attended in the winter And lots of trash	5/29/2026 7:54 PM
28	The parks have improved so much it's amazing	5/29/2026 6:23 PM
29	wasting money on new things rather then resurfacing and using parks that already have cement pads	5/29/2026 5:56 PM
30	Very poor, cause you can't keep them from getting over run by criminals and drug addicts.	5/29/2026 5:36 PM
31	Wish that people would not vandalize the parks.	5/29/2026 5:24 PM
32	Needs better mowing than last year.	5/29/2026 4:59 PM
33	Too many little parks and I don't feel they are being used	5/29/2026 4:50 PM
34	Why are we adding so many programs for adults when we need more for the teenage population of Austin.	5/29/2026 4:28 PM
35	Mowing needs to be kept up on all ball fields	5/29/2026 3:50 PM
36	More trash cans are needed	5/29/2026 3:19 PM
37	Some parks better than others, cameras installed would be great to stop vandalism	5/29/2026 3:09 PM
38	Parks are good- until someone comes along and ruins it. Not the fault of the city but the people living in the city that are not held accountable. Grass seems to be long at certain places such as baseball fields	5/29/2026 2:35 PM
39	We need better parks and more things for kids to do	5/29/2026 2:10 PM
40	Very cheap	5/29/2026 1:24 PM
41	Excited for Whitewater project, love Floatin' Goat. Love the push to clean up our rivers and Mill Pond. Love the new dock at East Side Lake. We need to emphasize our waterways for recreation more than we do.	5/29/2026 1:15 PM
42	We need a park patrol officer for evenings and weekends!	5/29/2026 1:13 PM
43	Definitely need more	5/29/2026 1:07 PM

## 2026 City of Austin Survey

44	Would love to see the completion of the trail between the Ford town neighborhood, going towards caseys.	5/29/2026 12:34 PM
45	I appreciate all the new playground equipment for my family to enjoy. I would like to see more bike lanes.	5/21/2026 2:53 PM
46	I believe we offer a lot of programming at our parks and recreation office, but it is extremely understaffed. We could provide better quality programming if we had more staff available.	5/21/2026 2:27 PM
47	I only gave a fair rating because you can't get anyone to answer the phone in park and rec. I understand they have been stripped of an admin assistant and are criminally understaffed.	5/18/2026 11:20 PM
48	The way we offer services needs to be reviewed. Offering the same the programs in the same way doesn't always work. Director plays naive but has an agenda. The new guy in town game playing has worn off.	5/18/2026 12:48 PM
49	I'd like to see a more independent Park Board- the (past) City Administrator should not be involved. Again-I'm glad he's leaving.	5/9/2026 7:24 AM
50	Park and Rec seems to be trying with what they have.	5/8/2026 12:00 PM
51	We have the best!	5/7/2026 3:33 PM
52	More modern playground areas are needed	5/7/2026 5:41 AM
53	Overall good, but we can stop spending public money on Pickleball courts	5/6/2026 9:38 PM
54	Please clean up the trees along the path , Murphy Creek Creek.kind a scary walking by them .	5/5/2026 11:50 PM
55	It doesn't matter what citizens can afford, all that matters is the mayor got his pickleball courts and tax payers forked over \$150k plus the upkeep. I hope they are vandalized. I bet if there is graffiti on them that will get cleaned up right away won't it?	5/5/2026 7:55 PM
56	Park improvements have been good. 8 pickleball courts was an over kill. Need improvements to the pool to keep people here instead of going to other cities.	5/5/2026 6:39 PM
57	But hey at least the Mayor gets his pickleball courts. There were much better uses for that money.	5/5/2026 5:06 PM
58	was suppose to have a rec center and turned into the YMCA feel that the money spent on that should be returned	5/5/2026 4:31 PM
59	They need to come with reality and what our recreational needs truly are.	5/5/2026 2:24 PM
60	The community demographic is changing and this is an area where it is especially important to listen to diverse voices and adapt to changing needs. Investing in rec opportunities is a proactive way to impact safety and mental physical health in the community and immigrant voices often feel unheard, even though many groups have organized and requested updates to facilities.	5/5/2026 2:04 PM
61	The lawnmower operators make litter an ENORMOUS problem bc they wont pick it up, they just run it over making one plastic bottle into 87 small shards of tiny plastic that embed into the earth quickly. Yet they make sure the ball fields are pristine. Disappointing.	5/5/2026 1:15 PM
62	It's on the right track. A few more city parks need a redo like Todd Parks remodel last year. My kids use a lot of parks and their new favorite is the new equipment at Todd park.	5/5/2026 10:02 AM
63	Please maintain our parks and ball fields. It is a shame looking at the condition of our fields in comparison to other towns fields/complexes around us. The youth would utilize them all if they were better cared for.	5/5/2026 9:58 AM
64	Bike trails need attention every year not once in a great while	5/5/2026 9:52 AM
65	Need more trees, like, a ton more. Parks are bare. More trails.	5/5/2026 9:33 AM
66	I have heard rumors of removing Marcussen park from mowing and letting that area go. Very disappointed if this is the case.	5/5/2026 9:19 AM

Q10 407 responses

### How would you rate the overall quality of services provided by the City?



#	OTHER (PLEASE SPECIFY)	DATE
1	So worried about saving the city money but yet you are going to pay somebody \$300 an hour to do work that a person you hired can't do? Wow. Dankert is greedy and the Council still falls over themselves to give him more money.	6/15/2026 8:54 PM
2	- the monthly surcharges on utilities of water usage , sewer , etc ... This is Ridiculous!!!!	6/15/2026 5:24 PM
3	Good move getting rid of Clark. Now get rid of Wiechmann and maybe staff morale & motivation will improve.	6/15/2026 11:27 AM
4	Need services to help and promote cleaning up this town. Run down, trashy areas. Smaller communities provide more with less tax dollars!! Drive around town and look! Very poorly ran and operated!! Local officials need to open their eyes, Austin needs Young good families!! Austin doesn't need anymore thugs!!	6/15/2026 10:41 AM
5	I don't really know what the city all provides to have an opinion.	6/15/2026 9:19 AM
6	Great in the summer - terrible in the winter. Maybe some retraining, no reason the plows shouldn't be more efficient. Get closer to the curbs, please!!	6/15/2026 8:33 AM
7	Overall, the City of Austin, MN does a wonderful job.	6/8/2026 6:14 PM
8	This city has an aversion to good communication and feedback mechanisms. It is one of the biggest reasons why there's such a disconnect in such animosity toward the city from its residents. you might have meetings, but it feels like decisions are already made, and you're doing it just to check a box rather than work as a community. You don't trust anybody yet expect everyone to trust you.	5/30/2026 9:15 AM
9	Over grown grass in many areas, nasty parks with no monitoring, trash always along 90, homeless begging all over	5/29/2026 8:53 PM
10	You have to have a name to matter it seems.	5/29/2026 6:23 PM
11	City of Austin needs to start with a good city administrator that's isn't a corporate Kiss ass and then followed by a new Mayor that has the guts to get the criminals and dead beats out of our city.	5/29/2026 5:36 PM
12	City workers end shifts early to "wash up" when jobs aren't done.	5/29/2026 3:50 PM

## 2026 City of Austin Survey

13	Hate it here	5/29/2026 1:24 PM
14	I know people whine, but I lived in CA and can appreciate a small town. We have our pluses and minuses, but we arent feeling like a ghetto. We just need better cleanup and yard improvement. I appreciate the interstate improvements and will never complain about safer roadways.	5/29/2026 1:15 PM
15	I would like to see Austin have better services. we have good services now but let's strive to make them better. Better parks, better schools, thriving downtown. We have a nature center that many are jealous of, let's keep that going. we are a great place to live. let's make us a destination people want to keep coming back to.	5/21/2026 2:53 PM
16	We need to improve as a community by investing more in ourselves. A thriving community can attract more visitors and potential residents. It's important to stop labeling ourselves as an "old community." Instead, we should recognize that we are a multi-generational and diverse community that needs to invest in education and support for our citizens.	5/21/2026 2:27 PM
17	Seems kind of like a dumpster fire and no solid leadership.	5/18/2026 11:20 PM
18	Better and more communication. The Council needs to stay out of day to day operations. That's why you have department heads. Council taking sides on topics that they shouldn't even be involved in, moving employee's agendas forward. We need a change in Council leadership. Helle needs to go.	5/18/2026 12:48 PM
19	We are falling behind tho, years of pushing things down the road will create a burden at some point.	5/14/2026 8:56 PM
20	Overall, I'm satisfied - I've lived in other cities and the services here are comparable if not better: parks, library, streets, emergency services... The people who complain are people who've NEVER LIVED ANYWHERE ELSE. (If you don't want to pay taxes, move to Mississippi or Alabama or North Dakota). THAT BEING SAID- the city has a PR problem: first, the city administrator made some questionable decisions and then, you have not explained the increase in taxes well enough to your constituents- there is a lack of trust and it is your duty to be completely transparent about what and how decisions are made. If City Admin and the City Council does not address this communication issue immediately and competently, Austin will suffer the consequences.	5/9/2026 7:24 AM
21	The staff is all leaving because of poor leadership and the unwillingness of mayor and council to do anything about it. It is NOT GOOD.	5/8/2026 10:14 PM
22	Austin utilities is great. They do a fantastic job. But I'm still waiting for parks and rec to come grind my stump.	5/6/2026 9:38 PM
23	Seems leadership at the top has caused a lot of problems. How many people have left or are leaving in recent months? Police chief, fire chief, finance director, parks & rec staff member. Seems there's a problem. Through my networks, it's Clark (thank goodness he's leaving, I feel bad for the nice town of Cedar Falls) and Tricia Weichman who also needs to go for incompetence!	5/6/2026 1:20 PM
24	City Admin and HR Director need to both go. City needs to start over here.	5/6/2026 1:07 PM
25	The leaf dump should be open in tje spring also. Or have a day they pick up sticks.	5/6/2026 9:02 AM
26	If raising the cost of living, adding taxes, adding fees, creating a bullshit sewer check to sell a home, and the assortment of other costs we have to bear the burden of was a score the city would get an excellent rating for this question	5/5/2026 7:55 PM
27	Council members need to stay out of day to day operations. That's not what they are elected to do. Having pet departments or employees builds poor morale. That's on them.	5/5/2026 6:39 PM
28	Only issue I have, is I pay taxes for city services. I had my roof redone last year and the city inspector never showed up to inspect. I had a private inspector come out and did find an issue that was resolved with the roofing company. Sad that I had to pay out of pocket for that.	5/5/2026 10:02 AM
29	City hall needs to wake up might be time to clean house	5/5/2026 9:52 AM